



AQUA NEW JERSEY LEAD SERVICE LINE REPLACEMENT PROGRAM

Aqua New Jersey is working to replace the lead and galvanized water services in your area.

**PLEASE KEEP THIS NOTICE FOR IMPORTANT INFORMATION REGARDING THE POTENTIAL
REPLACEMENT OF YOUR WATER LINE**

The first step of program is to dig a test pit at the curb valve to determine the service line material to your home and to the water main in the street. **The results of the test pit will be left on your door after the excavation.** This work may result in some unavoidable noise and inconvenience, including distributions to parking.

If your line inside is copper: No further action required. However, the line to the main in the street may still be galvanized/lead. If this is the case, Aqua's contractor will return to replace the portion in the street. We will not need access inside the home. Normal working hours are from 7am to 5pm. Please be prepared for your water to be turned off while we work on your property during some or all of the above work hours if the line in the street is replaced.

If your line inside is lead/galvanized: A preliminary inspection will be needed and takes about 10 minutes. They will take some interior photos of the existing conditions and meter and have you sign the paperwork for Aqua. Someone over the age of 18 will need to be present and give access to the inside of the property. Aqua's contractor will then call/text you to schedule an appointment for the replacement. Someone over the age of 18 will need to be present and give access to the workers inside the property. Normal working hours are from 7am to 5pm. Residents are requested to be available for the entire day while work is being completed. Please be prepared for your water to be turned off while we work on your property during some or all of the above work hours.

THIS PROGRAM IS MANDATED BY THE STATE OF NEW JERSEY

THERE IS NO UPFRONT COST FOR THIS REPLACEMENT

Work will be limited to the vicinity of the valve at the curb and adjacent to the foundation, since the intention is to use a trenchless method. Any lawn areas disturbed will be temporarily filled with stone to allow for a short period of settlement (2-4 weeks) then completed with fresh topsoil and seed. Landscaping is limited to disturbed areas only but any additional material removed (i.e. mulch,

bushes, etc), will be replaced in kind. Some work may require the breaking of concrete sidewalk. After any work in the sidewalk, the sidewalk will be filled with a temporary black asphalt patch to allow for a short period of settlement (2-4 weeks).

The asphalt will then be removed and replaced in kind with freshly poured concrete, joint to joint. Basements vary. Any work needing to be done in basement will be discussed with the homeowner prior to work being undertaken. It is not the responsibility of the contractor to replace sheetrock, tile, or building materials that enclosed the pipes or meters. Restoration will be to prior existing conditions to the extent this remains in compliance with the Plumbing Code. which requires that all meters must be exposed and accessible, and thus will not be encased/re-encased in any manner.

If you have any questions about the program, please call Aqua New Jersey at (609) 587-4080. Our regular business hours are from 8am to 4:30pm. If a representative is not readily available, please leave a message and your call will be returned within 24-48 hrs.

**For more information about Aqua New Jersey's program, please call (877) 987-2782 or
or email AquaNJ_Lead@aquaamerica.com**